مولانا آزاد نیشنل اُردو یونیورسٹی

मौलाना आज़ाद नेशनल उर्दू यूनिवर्सिटी

MAULANA AZAD NATIONAL URDU UNIVERSITY

(Accredited Grade "A+" by NAAC)

DEPARTMENT OF PUBLIC ADMINISTRATION

National Seminar on

Digital Governance in India: Opportunities and Challenges.

19th January

2027



www.manuu.edu.in



ABOUT MANUU

Maulana Azad National Urdu University

Maulana Azad National Urdu University (MANUU), a prestigious Central University proudly accredited with an A+ Grade by NAAC, stands as a beacon for the promotion and development of the Urdu language. Established in 1998 through an Act of Parliament, the university is dedicated to delivering high-quality education including vocational and technical education in Urdu medium via both conventional and distance learning. With seven schools and 19 departments, MANUU offers an impressive array of 95 programmes leading up to a Ph.D., distributed across 11 states. Situated on a sprawling 200 acres in Gachibowli, Hyderabad, the university boasts exceptional educational infrastructure designed to foster academic excellence and innovative research initiatives.

www.manuu.edu.in 91-040-23001214 Gachibowli, Hyderabad – 500032

ABOUT

DEPARTMENT OF PUBLIC ADMINISTRATION

The Department of Public Administration was established in 2006 and has consistently strived for academic excellence. It offers comprehensive programmes in B.A., M.A., and Ph.D. in Public Administration, in alignment with the National Education Policy (NEP) 2020.

The department has a dedicated team of faculty members with extensive teaching and research experience. Their expertise contributes to a rich and engaging learning environment for students.

The department is also committed to promoting innovative and impactful research. Its scholars have made significant contributions to various fields of Public Administration and have earned M.Phil. and Ph.D. degrees. Their research covers a wide range of areas, including Administrative Theories, Indian Administration, Public Policy, Local Government, Social and Welfare Administration, E-Governance, and Good Governance. Other key areas include the Right to Education, Child Rights, Women's Rights, Minority Rights, Non-Governmental Organisations (NGOs), and Disaster Management.



National Seminar on Digital Governance in India: Opportunities and Challenges

Digital transformation is increasingly reshaping public administration in India, influencing the way governments design policies, deliver public services, manage information, and engage with citizens. The growing use of digital technologies has created new opportunities for improving administrative efficiency, transparency, coordination, responsiveness, and access to public services. Digital platforms have also opened new possibilities for strengthening citizen participation and improving the delivery of government services. At the same time, the expansion of digital administration raises important concerns relating to the digital divide, privacy, cyber security, data governance, institutional capacity, ethics, and accountability.

The Constitution of India provides the foundation for a democratic and inclusive system of governance based on social justice, equality, liberty, and the protection of citizens' rights. In this context, digital technologies are becoming an increasingly important component of contemporary governance and administrative processes. Governments at different levels are adopting digital platforms and technology-enabled systems for service delivery, decision-making, information management, grievance redressal, and interaction with citizens. While these developments can make administration more accessible and responsive, their effectiveness depends upon institutional capacity, digital literacy, reliable infrastructure, inclusive access, and appropriate safeguards for citizens.

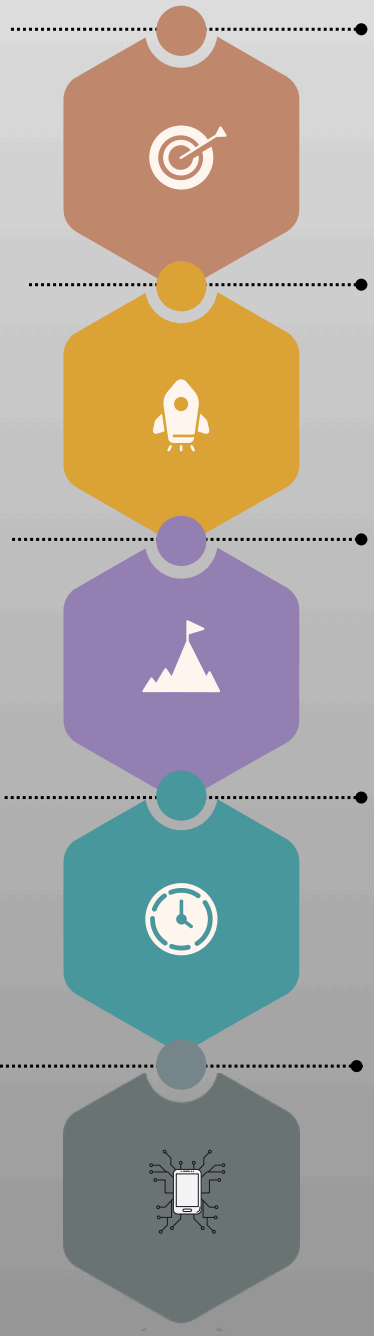
Digital administration is also closely linked with the Sustainable Development Goals (SDGs). It can contribute to SDG 9 (Industry, Innovation and Infrastructure) by supporting digital infrastructure and technological innovation. It is relevant to SDG 10 (Reduced Inequalities) through efforts to improve digital inclusion and access to public services. The use of technology in urban governance also supports SDG 11 (Sustainable Cities and Communities). Further, transparent, accountable, effective, and inclusive digital institutions are closely connected with SDG 16 (Peace, Justice and Strong Institutions). Partnerships among governments, academic institutions, private organisations, and citizens can also contribute to SDG 17 (Partnerships for the Goals).

As India moves towards becoming a developed nation by 2047, there is a need to examine how digital administration can contribute to effective governance while addressing the emerging challenges associated with technological transformation. The focus on digital administration is therefore relevant not only to administrative reform but also to India's broader development priorities and Vision 2047.

This two-day National Seminar on the theme of "Digital Governance in India: Opportunities and Challenges" seeks to provide a platform for policymakers, academics, researchers, administrators, practitioners, and technology experts to exchange ideas and experiences on the changing nature of public administration in the digital age. The seminar will deliberate on the opportunities offered by digital technologies for improving public service delivery, administrative efficiency, transparency, accountability, and citizen engagement.

It will also examine the challenges associated with digital inclusion, data privacy, cyber security, ethics, institutional capacity, and the responsible use of emerging technologies. The seminar aims to facilitate constructive discussion and generate practical insights for strengthening digital administration and promoting more effective, inclusive, transparent, and accountable governance in India.

OBJECTIVES OF THE SEMINAR:



Examine the changing nature of public administration in the context of digital transformation

Explore Frontier Areas of Digital Administration: Discuss the role of emerging technologies such as Artificial Intelligence, Big Data, Blockchain, Cloud Computing, and the Internet of Things in public administration.

Digital Innovations and Best Practices: Facilitate the sharing of innovative approaches, experiences, and insights related to digital administration from national and local contexts.

Strengthen Partnerships and Cooperation: Encourage collaboration among government, academia, industry, and civil society for effective and responsible digital administration.

Identify emerging opportunities and challenges faced by public institutions in adopting digital technologies.

Sub-themes for the Seminar

- Digital Governance: Concepts, Theories and Emerging Trends
- Digital Governance and Administrative Reforms in India
- Digital Transformation of Government Institutions
- E-Governance and Digital Public Service Delivery
- Best Practices, Case Studies and Innovations in Digital Governance in India
- Digital Welfare Administration, Rural Development and Social Protection
- Artificial Intelligence and Data-Driven Decision-Making in Public Administration
- Smart Governance and Emerging Technologies
- Digital Platforms and Citizen-Centric Governance
- Digital India Initiatives, Accessibility and Inclusive Governance
- Data Governance, Privacy, Cyber Security and Legal Frameworks for Digital Governance
- Ethics, Transparency and Accountability in Digital Administration
- Changing Role of Bureaucracy and Capacity Building in the Digital Age
- Digital Administration, Local Governance and Smart Cities
- Digital Governance in India: Challenges, Innovation and the Future of Public Administration towards Vision 2047

Note: Apart from the above sub-themes, the researchers can contribute original research papers on any other topic related to the main theme of the Seminar.

Expected Outcomes of the National Seminar

SHARING OF DIGITAL BEST PRACTICES

The seminar will provide an opportunity to share successful digital governance initiatives and practical experiences that can help improve public administration.

STRENGTHENING NETWORKS

The seminar will encourage interaction and collaboration among government, academia, industry, and civil society for better and more responsible use of digital technologies in administration.



PUBLICATION OF THE PROCEEDINGS

Selected original and high-quality research papers presented at the seminar may be considered for publication in the seminar proceedings by an esteemed academic publisher.

POLICY RECOMMENDATIONS

The discussions will help identify practical suggestions for improving digital administration, ensuring inclusion, strengthening accountability, and improving technology-based public services.



CALL FOR PAPERS

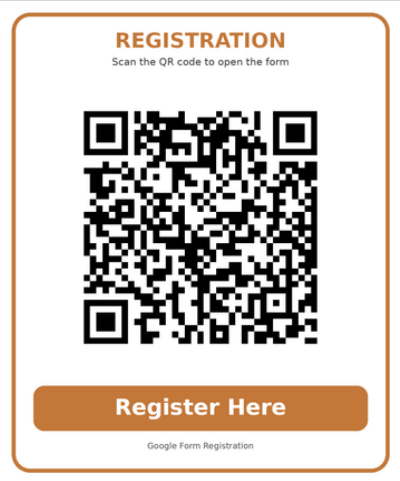
- Participants are requested to contribute original, unpublished and well researched papers for the National Seminar.
- Participants can submit their papers in English or Urdu.
- Abstracts of individual paper on the sub-themes not exceeding 300-500 words should reach by 20TH November 2026
- Full paper shall be submitted by 28th December 2026, not exceeding 4000 to 6000 words typed in double space A4 size, Times New Roman, font size 12 for text, 13 for sub-heading and 14 for main heading.
- Referencing pattern should be in APA (7th Edition) format with in-text citations.
- The Abstracts and Full papers may reach in MS Word format to the Seminar Co-ordinator at "seminardopamanuu@gmail.com"
- Selected papers will be considered for publication in a suitable peer-reviewed publication, subject to the prescribed editorial and review process.

Mode of the Paper Presentations

The Seminar will be conducted in Hybrid mode (Online/Offline).

Registration Fee

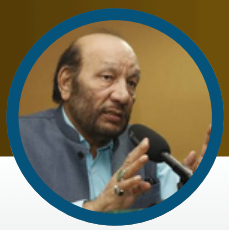
All the Participant should register for the National Seminar. There will be **no registration fee**.



Important Dates

Event	Date
Last Date of Receipt of Abstract	20th November, 2026
Notification of Acceptance of Abstract	26th November, 2026
Last Date for Full Paper Submission	28th December, 2026
Notification of Acceptance of Full Paper	3rd January, 2027
National Seminar Date	19th January, 2027

SEMINAR ORGANIZING COMMITTEE



Prof. Syed Ainul Hasan
Hon'ble Vice Chancellor, MANUU

CHIEF PATRON



Prof. P.H. Mohammad
Dean, School of Arts and Social Sciences, MANUU

PATRON



Prof. Sk. Ishtiaque Ahmed
Registrar, MANUU

PATRON



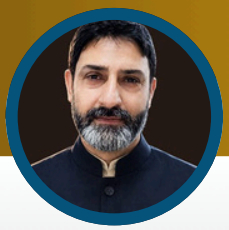
Prof. Syed Najiullah
Head, Department of Public Administration

CONVENER



Prof. Kaneez Zehra
Professor, Department of Public Administration

CO-CONVENER



Dr. Junaid Khan
Assistant Professor, Department of Public Administration

COORDINATOR

MEMBERS

- Prof. Syed Rabbe Subhani, Professor, Centre for Distance and Online Education
- Dr. Jeevan Kumar Cheruku, Associate Professor, Dept. of Public Administration
- Dr. Ishtiyaq Ahmed, Associate Professor, Public Administration, CDOE
- Dr. Ahmed Raza, Assistant Professor, Dept. of Public Administration
- Dr. Naved Ashrafi, Assistant Professor(Cont), CDOE
- Dr. Shahid Alam, Assistant Professor (Cont), CDOE

For more details contact
Dr. Junaid Khan
Seminar Coordinator
Email: seminardopamanuu@gmail.com | Mobile No: 7006960409