

Online Parents Feedback System

The University has started taking the Online Feedback of Parents as well. The students' parents are asked to provide feedback of the previous years, therefore in the feedback analysis, the years are given from 2014 to 2020. They are contacted through the students' iUMS portals. The University had notified the feedback through its website.

The participation of the parents is very low. The following questions are asked from the parents:

- 1 Has your son/daughter learnt the courses according to your expectation? Yes/No
- 2 Has your son/daughter got the job after completing the programme? Yes/No
- 3 Has your son/daughter got admission into higher studies after completing the programme?
- 4 What aspect of education do you think should be taught to your son/daughter in addition to the courses he/she studied?

The first three questions are required to be answered in Yes/No, and the fourth question is an open-ended question.

Analysis of Online Parents' Feedback Responses, May 2018.

A total of 11 responses received from the parents. For the query, 'Has your son/daughter learnt the courses according to your expectation? 10 responses were 'Yes' and one response was 'No'.

For the second question, 'Has your son/daughter got the job after completing the programme?', 05 responses were 'Yes' and 06 were 'No'. This makes employment percentage around 45.5. However, the application of this percentage to present the employment ratio in general for the entire University appears unreasonable given a very low participation in the Feedback.

The third question, 'Has your son/daughter got admission into higher studies after completing the programme?' is also answerable through 'yes' and 'no' responses. In the webpage that displays the percentages, the responses for question are not presented in pie chart. Nevertheless, the parents responded in yes and no and in question marks in the comments section. Out of 11 responses, 05 responses were 'Yes' 02 were 'No', 01 response was 'NA', 01 response was 'PhD', and 02 responses carried question marks.

For the fourth question, 'What aspect of education do you think should be taught to your son/daughter in addition to the courses he/she studied?' Some of the responses received from the parents are as follows:

- 1 Spoken English
- 2 'Professional Education.'
- 3 'Encourage Teaching Skills.'
- 4 'No'
- 5 'Yes'

Analysis of Online Parents' Feedback Responses, May 2019.

A total of 37 responses received from the parents. For the query, 'Has your son/daughter learnt the courses according to your expectation?' 36 responses were 'Yes' and one response was 'No'.

For the second question, 'Has your son/daughter got the job after completing the programme?' 10 responses were 'Yes' and 27 were 'No'. This makes employment percentage around 27.

The third question, 'Has your son/daughter got admission into higher studies after completing the programme?' is also answerable through 'yes' and 'no' responses. In the webpage that displays the percentages, the responses for question are not presented in pie chart. Nevertheless, the parents responded in yes and no and in question marks in the comments section. Out of 37 responses, 15 responses were 'Yes' 10 were 'No', some responses carried question marks, and some name of the programmes and a response was given as 'test'.

For the fourth question, 'What aspect of education do you think should be taught to your son/daughter in addition to the courses he/she studied?' Some of the responses received from the parents are as follows:

- 1 'Hostel Fee very high and course fee also, please reduce all fees, only MANUU Urdu University asking huge fees not other national universities.'
- 2 'Vocational education must conduct surely.'
- 3 'University need to give admission in M.Ed. after D.El.Ed'
- 4 'Technical and skilled base courses'
- 5 'Value education and peace education.'
- 6 'They should be prepared for competitive exams. At least the common paper should be made easily accessible. Like research aptitude, gen knowledge, logic and reasoning etc.'